

The following are the terms under which the BORN TO SPEAK program operates. By paying your full fee or first instalment, you are accepting these terms as displayed here:

All sales to the workshops are final. Should you be unable to attend, a substitute participant is always welcome. No refunds will be given after the workshop. Speakers and dates may be subject to change.

Inappropriate for the curriculum:

The BORN TO SPEAK program has a reputation for producing **world-class speakers** that have world-class speaking careers and now earn Monthly what they previously earned Yearly.

For us to maintain this status, we sometimes need to look at the suitability of some of our attendees - as not everyone is appropriate as a graduate.

Sometimes the student is unable to complete the work due to other factors in their life; and sometimes the coach feels that the student is not ready to be on stage. In these unfortunate circumstances, the student is asked to leave and dis-continue in the program.

Cancellation and Refund policy

We offer refunds under the following conditions (no exceptions):

- Any books and CDs must be returned in perfect condition ready for us to re-sell before a refund is given.
- The iPod cannot be returned under any circumstances due to Apple's health policy. The RRPrice \$ amount will be deducted from the final amount already paid
- A handling and administration fee of \$95 will be deducted from the final amount already paid to cover our extensive costs setting up a new attendee.
- If you have not fully graduated and received the **signed certificate of completion**, you must refrain from mentioning in your PR or any sundry material that you have been coached by Pete Miller or had instruction from the BORN TO SPEAK PROGRAM. Under no circumstances can you advertise an association with us if you have not fully completed the program.
- There are no refunds 90 days after starting the program; even if the workshop has not been attended.
- A written explanation must be provided stating the reason for the cancellation.
- Any refunds are at the discretion on the director.

We understand that problems sometimes occur and plans need to be changed. On the other hand, our business will soon have its own problems if we do not implement these conditions.

Thank you for understanding and we wish you every success with your speaking career.

The BORN TO SPEAK program is part of A CORPORATE COMPERE P/L ABN 9008 3458 520. Visit the [SPEAKERSCOACH](http://www.speakerscoach.com) website